



Quatris Healthco Customer Profile SOUTHERN MISSOURI COMMUNITY HEALTH CENTER

THE BASELINE

Southern Missouri Community Health Center (SMCHC) is a Federally Qualified Health Center, FQHC for short. They chose to work with Quatris Healthco because of the comprehensive support we provide. After opening their doors in 2003, SMCHC made it their mission to “provide access to quality, affordable medical, dental, and mental health care” to an underserved population of Missouri.

THE PROCESS

When SMCHC began their search for the best practice management software and support company, Angela Gargus, the CFO of SMCHC, says they found that “In performing reference checks with other FQHC’s that utilize Centricity, the one thing that became clear is, that while all the centers liked the Centricity product, not all centers were happy with their support partner”.

Now Angela and her staff at SMCHC are in the same category. With Quatris Healthco by their side, the folks at SMCHC can efficiently manage their practice and care for their community. “We chose Virence Health because of the functionality of the product and how it had supported other FQHC’s in our state in becoming clinical quality leaders.”

“We chose Quatris Healthco as our Centricity partner because of their experience with the product and the quality of their support,” Angela explained. While Virence Health had the functionality they were looking for, the folks at SMCHC wanted more than just software; they wanted a partner in practice.

After learning more about the products and services Quatris Healthco had to offer, SMCHC opted for Centricity Practice Solution: Practice Management (PM) and Electronic Medical Records (EMR) software which would allow them to streamline their workflows and ensure quality care. To complement Centricity Practice Solution, SMCHC also purchased FQHC enhancements and a new patient portal. With Quatris Healthco's unique, staged implementation process, SMCHC was able to make these changes according to their own schedule and patient load. Quatris Healthco customer support staff were there every step of the way to make the transition a breeze.

THE RESULT

Quatris Healthco can take your practice to the next level. Southern Missouri Community Health Center was able to upgrade their practice on their terms, with our help.

The Quatris Healthco support team is always available to offer knowledgeable and friendly advice. Quatris Healthco helps SMCHC manage their practice so they can focus on their patients.

Location: West Plains and Thayer, Missouri

Specialties: Family Medicine, Internal Medicine, Pediatrics, Dental, Mental Health

Number of Providers: 10

Customer Since: 2017



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